

SUBJECT LIAISON LIBRARIANS

These are specialist members of staff who work with the academic Schools to make sure that the Library has the resources you need and that you know how to make use of them.

SCHOOL OF ARTS (ENGLISH)

Claire Grover

SCHOOL OF ARTS (MUSIC, DRAMA, FTV)

Marika Kermode

BRUNEL BUSINESS SCHOOL

Alice Cann

BRUNEL LAW SCHOOL

Claire Grover

SCHOOL OF ENGINEERING AND DESIGN

Shazia Arif

SCHOOL OF HEALTH SCIENCES

James Langridge

SCHOOL OF INFORMATION SYSTEMS, COMPUTING AND MATHEMATICS

Jane Rogers

SCHOOL OF SOCIAL SCIENCES

Ruth Woodland

SCHOOL OF SPORT AND EDUCATION

Carolyn Mustard

For more information refer to the Library website or individual subject information cards.

CUSTOMER SERVICE VALUES

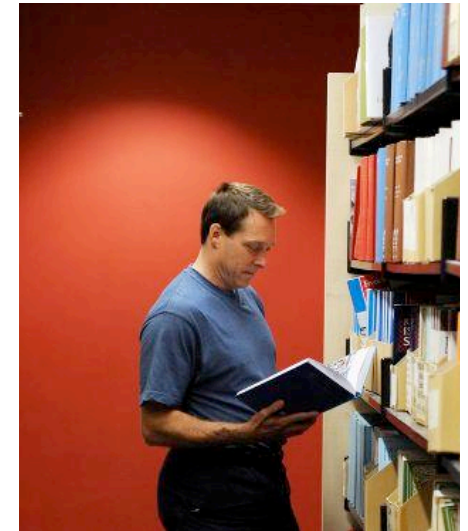
We value courtesy, efficiency, fairness and honesty, and hope our customers do.

In delivering our services we will:

- Put what our customers need and want at the heart of everything we do
- Conduct transactions in a friendly and respectful manner
- Keep you informed
- Do what we say we're going to do
- Deliver services to the standards set and within the agreed timeframes
- Respond to your feedback and suggestions
- Aim to get things consistently right, but if we make a mistake we will correct it and apologise.

If you find our services do not match these values, please let us know.

Find it Faster



Library
@Brunel

WELCOME TO YOUR LIBRARY

This leaflet is intended to give you an overview of the different ways of finding materials in the Library or electronically. If you have any questions which aren't answered or need further assistance please speak to a member of staff.

LAYOUT

Books with a shelf mark A-JZ are on Floor 1; L-Z are on Floor 2. All journals are kept on Floor 3. Law items are all in the Law Library on Floor 2. DVDs and Videos are on the Ground Floor.

On every floor you will find a section for returned items - anything showing on the catalogue as 'recently returned' may be on a trolley in this section, waiting to be shelved.

INFORMATION STATIONS

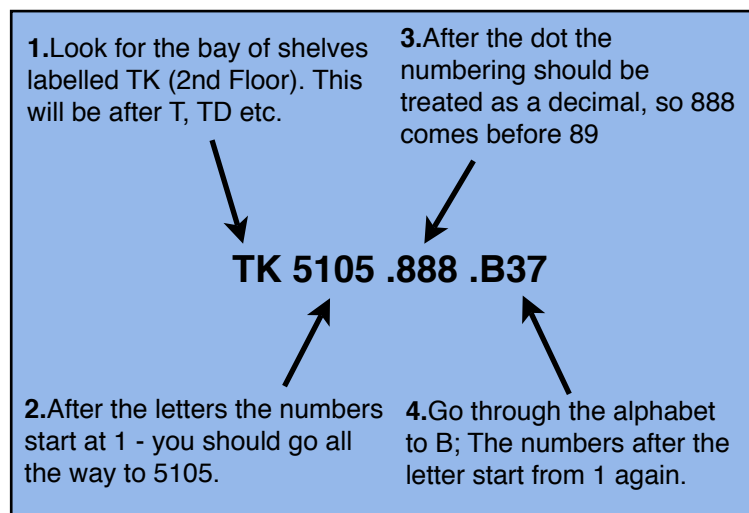
You'll find an information station on each floor, with a map, information cards for the subject areas relevant to that floor, and general information leaflets. These are situated just off the blue staircase on the 1st, 2nd and 3rd floors.

CATALOGUE

The Library Catalogue on the Web enables you to find where books and other items are shelved. The address is http://www.brunel.ac.uk/library_catalogue. The shelfmark shows where an item can be found - see the diagram for an explanation. Please ask staff if you need help using the catalogue or finding material in the Library. You can also use the catalogue to renew items and to check return dates.

SHELFMARKS

Items in the Library are arranged by subject using the Library of Congress Classification System. This may be different from other library systems you have used before, e.g. in school or public libraries. Shelfmarks are made up of a series of letters and numbers and books are shelved in this order.



DATABASES

We subscribe to a wide range of databases which help you find journal articles and other material for your essays and dissertations. These enable you to trace academically reputable material that you would not necessarily be able to find through web search engines such as Google. Databases can be accessed through the Library website and training on using them is provided by Subject Liaison Librarians.

JOURNALS

Brunel Library offers access to over 18000 journals. To find out whether the Library has an electronic journal, use the electronic journals gateway from the Library's website at: www.brunel.ac.uk/library. To find out whether the Library has a print journal, use the catalogue: www.brunel.ac.uk/library_catalogue.

E-BOOKS

An increasing proportion of the resources bought by the Library are available as e-books. These are books that are viewed electronically and can be accessed from any computer. E-books are listed in the Library catalogue in the same way as traditional print books. There are also links to some collections of e-books from our website.

FIND IT!

This is the Library's search engine for electronic journal articles. It searches across several databases simultaneously and can also include the Library catalogue. There is a direct link to Find It! from our website. You will need to login before you can search.

LINK RESOLVER

You can use the link resolver links in databases to check if the article is available and then just click on the link to the article, journal or resource to access the full-text. The link resolver will only link to the electronic version - if we don't have the journal electronically, we might still have the journal in print - to check, search the Library Catalogue for the name of the journal.