# **Key Country / Region Overviews**



# **Section Contents**

Before & After - Taking the 'International' out of International Payments

**China** 

<u>India</u>

<u>Nigeria</u>

**Europe** 



# Taking 'International' out of International Payments

Local Payments = Less Cost

# **BEFORE**

**Traditional Bank Wires** 



- X Manual reconciling
- Manual posting to student accounts
- X Short balance payments
- X Long queues at banks
- X High foreign exchange rates
- X Language barriers
- X International transfer fees
- X Increased risk of fraud and scams



Payment Tracking (student & school)

**Online processing** 

**Cheaper FX rates** 

**Best Price Guarantee** 

**Around-The-Clock Multilingual Support** 

**Bank account protection** 

Decreased risk for fraud & scams

**Native payment methods** 

Local currency options

# China



# **China | Overview**

Chinese international students make up the largest portion of the global international student community. Flywire helps students navigate the challenges of both remitting money abroad and the study abroad experience with:

- Local presence in China Flywire's local team in China strengthens our payment network, increased localized offerings, and provides support on familiar avenues such as WeChat
- Streamlined, digitized payment experience flexible, local, and familiar payment methods, including digitized SAFE document collection
- Chinese payer & student resources WeChat support, Chinese student orientation videos, tools & tips for avoiding scams, & more!





# Paying from China

### **About CNY Payments - Overview**

- Flexible, local payment methods Chinese payers benefit from a multitude of relevant, local and familiar payment methods
- SAFE Documentation Management Per Chinese government regulations, payers must submit documentation proving education payment (admission letter, tuition invoice, etc). Flywire collects and manages the document approval process, saving your students and staff time.
- 50K government living expense limit Chinese government regulations restrict
  the amount of money an individual can send abroad to appx USD 50,000 per
  person. Students can ensure their tuition is not counted towards this limit for
  by sending funds directly to the university, paying through Flywire in CNY.
- Safe & Secure- Chinese student population is particularly susceptible to scam attempts. Use university and Flywire approved messaging and support to educate and protect.

### **Payment Methods**

- AliPay
- UnionPay
- Domestic Bank Transfer
- JCB
- Visa
- Mastercard

## **Payer Support & Resources**

- China Payer Help Center
- Steps to Avoid Payment Scams (Chinese)
- Chinese Payer Brochure (Chinese)
- Support Using WeChat
- Orientation Video (How To With Flywire)



# **SAFE Document Upload**

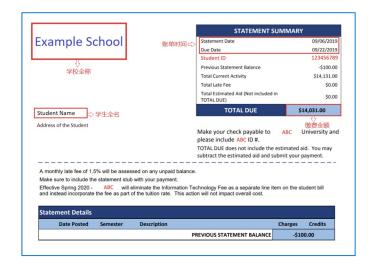
### What is the SAFE Document requirement?

Per Chinese government regulations (SAFE), payors must submit documentation showing that the payment is for education purposes. Acceptable forms of documentation include Admission Letters, Tuition invoice, etc., showing the name, amount, and, if possible, school logo.

### How does Flywire help with SAFE documentation?

Flywire collects the required documentation directly in the payment experience, and Flywire manages the document approval process.

Learn more about SAFE Documentation requirements on Flywire's Help Center





# **WeChat**

# What is WeChat?

China's #1 mobile text messaging app and social media site

# Why is it important?

Chinese students & families heavily rely on WeChat for messaging, information, travel tips, and more.

# **flywire EXE**





- 1. 请勿将你的 university student portal 登陆信息透露给 任何人
- 2. 请勿将学费委托给其他人替你支付来获取折扣,任何声称 能够通过代付学费,帮助学生获取折扣的行为都是诈骗
- 3. 请勿携带大量现金出行!还有其他更加安全的方式从中国大陆付款

在公众号对话框中回复"优惠价格保证" 获得保价攻略,确保汇率最优

# Flywire on WeChat

- We're on WeChat!
- Payer support available through WeChat
- Flywire's WeChat hosts study abroad educational & best practice articles for students & parents
- Other FAQ's, school stories & highlight articles



# **Best Practices: Avoiding Payment Scams**

### Why are Chinese students vulnerable?

The international student community is susceptible to being targeted by fraudsters & scammers. Chinese students, in particular, can fall prey to false third-party agents posing on WeChat or other familiar channels.

### How can you and Flywire help?

- Share best practices for avoiding scams
- Use due caution in online forums including WeChat channels related to your school
- Pay only via dedicated rails
- Educate!





edu.flywire.com learnmore@flywire.com



# India



# India | Overview

India is a top source country for international students, and Flywire is committed to Indian students and their families both during the payment experience and beyond. Here's how:

- Local presence in India Flywire's local team in India strengthens our payment network, agent relations, and provides localized support.
- Streamlined, digitized payment experience flexible, local and familiar payment methods, and fully digitized TCS & LRS flows
- Agent focus Flywire bridges agents and institutions with our agent platform and agents team on the ground in India
- Student Living Expenses Indian students abroad in need of INR can access





# Paying from India

### **About INR Payments**

- Flexible, local payment methods Flywire makes it easier than ever to make INR payments with a variety of flexible, local & digital payment methods.
- Streamlined payment verification & LRS Payers complete their payment online, with streamlined payment verification and Liberalised Remittance Scheme (LRS) requirements to help accelerate the payment process.
- Digitized Tax Collection at Source (TCS) For applicable bank transfers, Tax Collection at Source (TCS) is automatically included in the payment when applicable, and the payer is notified of the TCS amount before completing the payment process.
- ICICI & HDFC Net Banking completely digital payment experience for ICICI or HDFC account holders
- Paying with Loans many Indian students pay with loans. The customized authorization letter & payment instructions enable students to seamlessly make loan payments from their banks.

## **Payment Methods**

- ICICI & HDFC Net Banking
- Domestic Bank Transfer
- Debit / Credit in INR
- International Bank Transfer

### Payer Support & Resources

- How to Pay (in Hindi)
- India Payer Help Center
- Payment Sheet
- Bank Transfers with ICICI Bank
- HDFC Bank Transfer



# **LRS Declaration**

### What's the LRS Declaration Form?

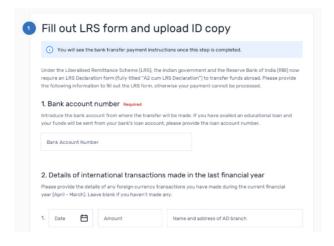
Under the Liberalised Remittance Scheme (LRS), the Indian government and the Reserve Bank of India (RBI) requires an LRS Declaration form (fully titled "A2 cum LRS Declaration") to transfer funds abroad. Payers who select "Domestic Bank Transfer in INR", may be required to fill out and submit this form.

### How does Flywire help with the LRS form?

Flywire digitizes the LRS Declaration Form submission by providing payers with an LRS Declaration Form within the payment experience.

Payers must complete the LRS form to receive payment instructions. Once signed and submitted, Flywire sends the LRS form to our local partner in India for TCS verification.

Learn more about LRS Declaration on Flywire's help center





1. Bank account number Required						
and your funds will be sent from your bank's loan a	fer will be made. If you have availed an educational loan account, please provide the loan account number. Funds dent ID should be Student ID/application ID/Reference					
Bank Account Number	Student Full Name John Smith					
Student ID 124556						



# 2. Details of international transactions made in the current financial year

Please provide the details of any foreign currency transactions you have made during the current financial year (April - March). Leave blank if you have not made any.

1.	Date	Ħ	Amount	Name and Address of AD branch

**ADD MORE TRANSACTIONS** 



# 3. Upload a valid document ID Required

As per RBI's requirement, the remitter/applicant needs to submit a copy of a national ID.

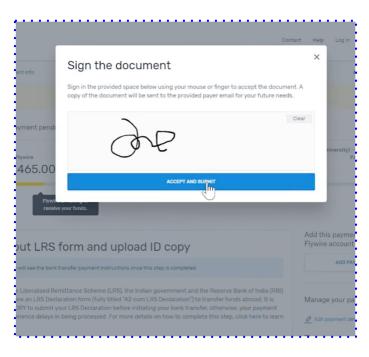
Please upload a valid national ID. Acceptable forms of ID include: **passport**, **driver's license**, **voter ID** and **Aadhaar card** (PAN card not accepted). Please note, the applicant's/remitter's ID must include address proof.

### **UPLOAD DOCUMENTATION**

Accepted file types: PNG, JPG, PDF. Maximum file size: 2MB

SIGN







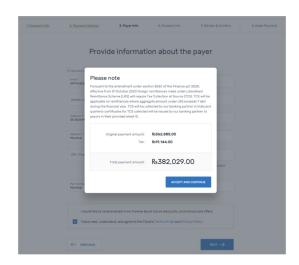
### What is TCS?

Tax Collection at Source (TCS) is a tax regulation by the Government of India for remittances under the Liberalized Remittance Scheme (LRS). Effective October 1, 2020, Flywire's banking partners in India serve as authorized dealers and are required to collect this new payer tax.

### Which payments are subject to TCS?

A 5.0% tax must be charged on payments exceeding ₹7 lakh (700,000 INR; approximately 10,000 USD) within India's financial year (April to March). The PAN (Permanent Account Number) of the payer will be used in determining TCS applicability. A PAN is a tax ID number assigned to Indian residents.

Payments made using an education loan will be taxed at 0.5%. When booking their payment, the payer must indicate that the source of funds is an education loan.



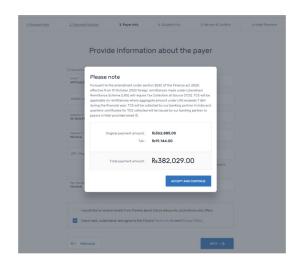


### How does Flywire help with TCS?

Flywire digitizes and automates the TCS process, saving time and hassle for payers. For applicable payments, Flywire collects TCS on top of the amount to be paid to your institution. Flywire's banking partner remits the TCS to the tax authorities in India.

### Good to know

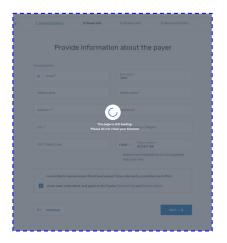
- Tax certificates will be issued (by our banking partners) quarterly to payers
- HDFC & ICICI transfers TCS (if applicable) and GST will be deducted separately from the payer's bank account
- Debit/credit card in INR your card issuing bank will apply TCS deductions (if applicable) to your monthly account statements.



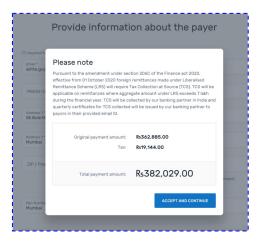


# TCS in the Flywire Payment Experience

- After payer completes all the information at payor info step, Flywire seamlessly checks with our banking partner whether TCS is applies to the payment.
- If TCS is applicable: Flywire displays the applicable TCS amount and request payer to confirm before continuing with the payment booking.









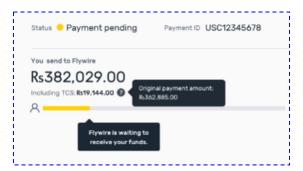
### TCS Included in Total Payment Amount

 After payer has 1) entered booked amount and 2) PAN ID, TCS (if applicable) will be indicated to the payor in real-time. The total INR amount in the payment instructions will reflect both the booked & TCS amounts.

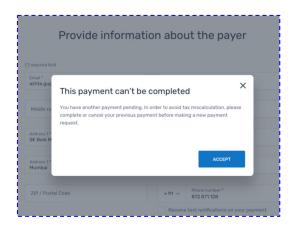


- Payers will not be able to have more than one "live" payment ID using the same PAN, as this may lead to incorrect TCS calculation by our partner bank.
- When a payer has a "live" payment ID in initiated status, we will prevent them from making another payment ID (with the same PAN number).
- When a payer has a payment ID that is in cancelled, guaranteed or delivered status, they can make a new payment ID if they need to make another transaction..











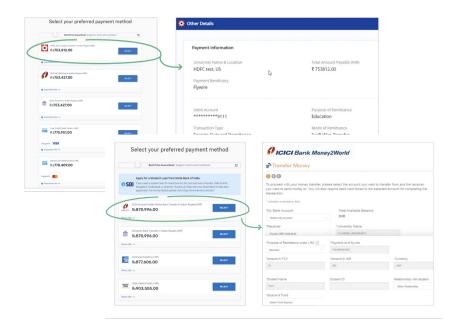
# HDFC & ICICI

### **HDFC & ICICI Net Banking**

Flywire has partnered with HDFC & ICICI to provide account holders with a seamless bank transfer option to make their international cross-border education payments in Indian Rupees (INR)

# **Highlights**

- Complete the payment entirely online
- Streamline payment verification and LRS requirements to help accelerate the bank transfer process.
- Send up to \$25,000 per transaction
- No transfer fees being charged by HDFC or ICICI Bank





# **Paying with Student Loans**

### Can students pay with a loans?

Yes! Students can pay with loans on Flywire. Once a payment request has been completed, payers will receive payment instructions containing an authorization letter and our bank details.

Presenting the authorization letter to the bank will clarify that Flywire is acting as the official authorized international payment processor, and the final recipient of your payment is the institution. Learn more about paying with loans <a href="https://example.com/here/background-recipient">here</a>

### Steps to pay with an Indian loan:

- Choose Domestic Bank Transfer in Indian Rupees
- Enter the loan borrower's details in the Payer Information
- Download your payment instructions/bank details and the authorization letter to give to your loan provider so they can complete the transfer of funds.





# **Student Living Expenses**

### **Summary:**

To better serve students and their families, Flywire has developed a new solution for Student Living Expenses. This solution allows students and their families to easily send or transport living expenses funds from India to their country of study.

# Flywire Living Expenses products:

### **Transfer to Student Bank Account Student Forex Card** A prepaid debit card loaded in Transfer from the payer's India bank in India to a student's Can be loaded before bank account in the country departure of study Funds are instantly available Settles in 1-2 business days on the card

## **Origination CCYs** offered:

INR

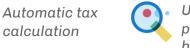
## **Destination CCYs** offered:

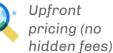
- USD
- CAD
- **GBP**
- ΔUD
- EUR















# Nigeria



# Nigeria | Overview

Nigeria has one of the fastest growing populations of international students, but navigating Naira payments can be a challenge due to Nigeria's highly-regulated foreign exchange rate environment.

Flywire supports Nigerian students and their families by offering multiple multiple relevant solutions.

With the appropriate regulatory approvals in place, students and families can feel confident that Flywire will securely process payments, in either Nigerian Naira or foreign currency.



# **Understanding FX rates in Nigeria**

There is a shortage of foreign currency in Nigeria.

### Why?

- Low supply: Lack of foreign investment into Nigeria, fall in oil production (major export).
- High demand: inflation, new Naira notes led people to exchange old NGN notes for FX.
- FX rate is fixed and overvalued

As a result - The Central Bank of Nigeria has to limit access to foreign currency.

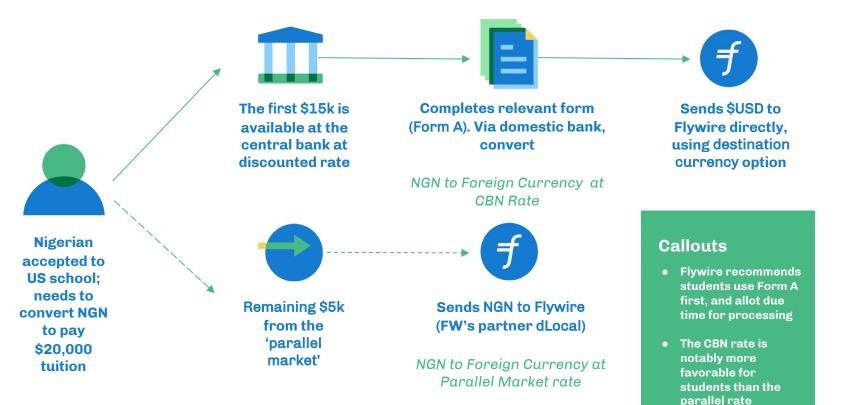
Payments for education allowed to access to FX at the central bank, via Form A, but students may experience long delays obtaining foreign currency this way.

Limitations create parallel market for western currency.





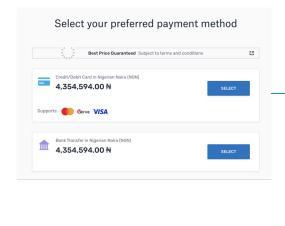
# Form A & the Parallel Market



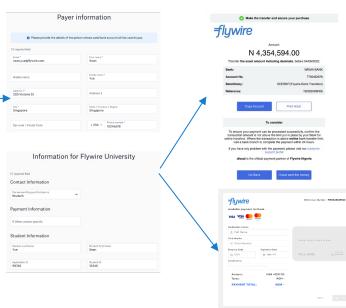


# Paying via the Parallel rate

1. Payer selects their payment method via dLocal



2. Enter student/payer details



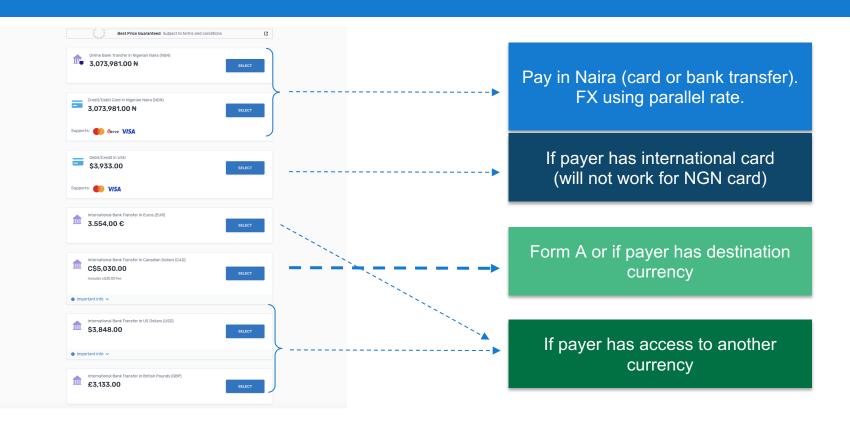
3. Complete the payment either with offline bank transfer or using card

### **Callouts**

- Bank Transfer is 'offline,' no redirect available yet.
- The Parallel rate is notably more expensive than the CBN rate, but enable efficient & timely payments



# Payment methods on Flywire, explained







# Paying from Nigeria

## **NGN Payments in Summary**

Navigating Naira payments can be a challenge as Nigeria has a complex, highlyregulated foreign exchange rate environment.

Flywire recommends students complete a "Form A" application whereby the Central Bank of Nigeria can allocate them FX at the CBN rate. "Form A" allows students to access up to 15K USD.

Beyond that, Flywire has partnered with dLocal, a leading payment company, to allow Nigerian students to make payments in Naira with a variety of payment methods. With the appropriate regulatory approvals in place, students and families can feel confident that Flywire and dLocal will securely process their Naira payments.

### **Payment Methods**

- International bank transfer in USD, EUR or GBP - via Form A or if the payer has destination currency
- Local Online Bank Transfer in NGN Direct payment from payer's bank account in local currency via the parallel market.
- Debit & Credit Cards in NGN Visa,
   Mastercard, and Verve supported

### **Payer Resources**

- Nigeria Payer Help Center
- Payment Sheet



# Europe



# **Europe | Overview**

A once complex payment landscape, Europe has now established a convenient web of banking and payment networks used by millions. European payers benefit from more security and efficiency than ever before.

By leveraging partnerships with entities like Trustly, and connecting to the existing cross-nation banking framework established by the European Central Bank (such as SEPA), Flywire delivers fast, secure, payments with ease across both domestic and international payment rails.



CONTENTS: Paying from Europe | SEPA | Open Banking with Trustly



# Paying from Europe

### **About EUR Payments**

European payers have multiple convenient, secure, and efficient method available. Besides Flywire's own payment network in Europe, Flywire has partnered with Trustly, the European payments company, to allow students to make payments in Euro online from their local bank accounts.

While payment methods are quite consistent throughout Europe, payers' choice is heavily influenced by cultural preferences and local banking practices.

## **Payment Methods**

- Domestic Bank Transfers Domestic bank transfers in EUR - including SEPA transfers
- Online Bank Transfer via Trustly Online bank transfer in local currency
- Debit & Credit Cards in EUR Visa, Mastercard, and American Express
- International bank transfer in other currencies - Direct payment from payer's bank account in another currency
- Other online payment methods: PayPal in EUR

### **Payer Resources**

Paying From Europe
 Help Center



# SEPA - Single Euro Payments Area

What is SEPA? The European Central Bank established the Single Euro Payments Area (SEPA) to facilitate cashless, safe & efficient Euro payments across a number of EU and non-EU countries, as if they were domestic payments.

Payers Paying from a European country that is part of the SEPA will receive Flywire's EUR account details and can instruct your bank to make a SEPA transfer.

The following countries are part of SEPA:

- Andorra
- Austria
- Belgium
- Croatia
- Cyprus
- Estonia
- Finland
- France
- Germany
- Greece
- Ireland
- Italy

- Latvia
- Lithuania
- Luxembourg
- Malta
- Monaco
- Netherlands
- Portugal
- San Marino
- Slovakia
- Slovenia
- Spain
- Vatican City State

# **Callouts**

- <u>Learning Hub</u> on SEPA + interactive map!
- Learn more: <u>How can make a</u> SEPA transfer with Flywire?

What does this mean for payments through Flywire? For payers making a payment to any of the countries listed here, the bank transfer will be a domestic bank transfer into our domestic bank accounts.



# **Open Banking with Trustly**

Trustly is a payment method that allows payers to make a bank transfer online within the Flywire experience. Payers can complete payments without leaving your Flywire portal.

Flywire partners with Trustly to allow payers to initiate transfers through open-banking, resulting in more immediate payments, reduced costs, and greater security.



- Austria
- Czech Republic
- Denmark
- Estonia
- Finland
- Germany
- Latvia
- Lithuania
- Netherlands
- Norway
- Sweden
- United Kingdom





# **Country Highlights**

\* Select slide translations available (Korean, Japanese, Spanish (EMEA, LATAM), & French) here





### Brazil

New payment methods supported by PIX

Complete BRL payments online or in-person

Localized support and resources

### **Local Payment Methods**

- Bank Transfer in BRL
- Boleto in BRL
- Debit/Credit Card in BRL
- PIX Bank Transfer

- Card Installments
- Online Bank Transfer in BRL
- International Bank Transfer
- PIX Voucher

#### PIX Payment Method New!

- PIX is a new and preferred instant payment system from the Central Bank of Brazil which includes PIX Voucher, an improved version of Boleto that the payer can copy and paste directly in the bank app.
- Better payer experience than traditional bank transfers! Pix enables instant transfers, 24/7, no transfers fees from the payers' bank (regulatory rule), and payee's account validation.
- Flywire receives confirmation of payment in seconds, day and night, 365 days a year. The refund process is also improved because payers will not be required to fill out any additional forms.

- Payment Sheet (<u>Portuguese</u> / <u>English</u>)
- Brazil Payer Help Center





### Chile

Flexible, local payment methods

Servipag network payments

Localized support and resources

### **Local Payment Methods**

- Servipag in CLP
- Mastercard Credit/Debit in CLP
- Visa Credit/Debit in CLP

- AMEX Credit/Debit in CLP
- Card Installments in CLP

### Servipag

Servipag is a payment network backed by Banco de Chile that supports Chileans in paying any type of services, bills and products. With the Servipag Reference Code, payers can choose to pay online through Bank Transfers (18 banks supported), Debit Cards, Credit Cards, Retails Cards and ServipagGo or offline in one of the thousands of Kiosks, ATMs or Banco de Chile branches with cash or cards.

### Some of the main benefits of Servipag are:

- Six different ways of concluding the payment, both online and offline;
- All payment related information is within the reference code, therefore payer does not need to know our beneficiary details
- Confirmation of payment happens within minutes changing payment status to guaranteed very quickly.

### Payer Support & Resources

Chile Payer Help Center





### Colombia

Flexible, local payment methods

**PSE** allows fast. convenient payments from local banks

Localized support and resources

### **Local Payment Methods**

- **Local Bank Transfer in COP**
- PSE Online Bank Transfer in COP •
- Mastercard Credit/Debit in COP
- **Visa Credit/Debit in COP**

- **Efecty in COP New!**
- AMEX Credit/Debit in COP Card Installments in COP

### **PSE (Pagos Seguros en Linea)**

PSE is a payment platform that helps companies collect payments from Colombian payers through online bank transfer. They're connected to 19 banks in the country and allow the account holders to complete transactions in a matter of seconds and clicks.

#### Some of the main benefits of PSE are:

- One of the most popular payment methods in the country, providing a **UX** that pavers are used to:
- Eliminates the need for the payer to add the beneficiary information and reduces manual errors:
- Confirmation of payment happens within minutes changing payment status to guaranteed very quickly.

- Payment Sheet (Spanish / English)
- Colombia Payer Help Center





### Ecuador

Card payments and installments in USD

Localized support and resources

### **Payment Methods**

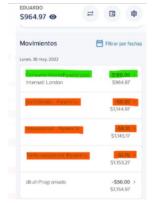
- US Domestic Bank Transfer
- Debit and Credit Cards in USD
- Paypal

### **Currency Exit Tax (Impuesto por salida de divisas)**

It taxes the value of all monetary operations and transactions carried out abroad, with or without the intervention of financial system institutions. The percentage can vary from bank to bank but is an average of 5%

Other fees that are charged are the "service fees" that vary from bank to bank and an VAT over that service fee.

#### **Example:**



\$8.10	Currency exit tax (4.5% in this case)
\$1.70	Service Fee
\$0.20	VAT on Service Fee





### **France**

Flexible, local payment methods

### **Local Payment Methods**

- Domestic Bank Transfer in EUR
- Visa Debit/Credit in EUR
- MasterCard Debit/Credit in EUR
- AMEX in EUR
- PayPal in EUR









### **Payer Support & Resources**

• Paying From Europe Help Center





## Germany

Flexible, local payment methods

Online banking

### **Local Payment Methods**

- Domestic Bank Transfer in EUR
- Online Bank Transfer in EUR
- Visa Debit/Credit in EUR
- MasterCard Debit/Credit in EUR
- AMEX in EUR
- PayPal in EUR



### **Online Bank Transfer with Trustly**

- Payer can login into their bank account (without leaving the Flywire payment experience) to complete the transaction.
- Online banking can speed up payments and significantly reduces fraud risk.

- Paying From Europe Help Center
- Article What you need to know: Open Banking





# Hong Kong, sar

Flexible, local payment methods

Localized support & resources

### **Local Payment Methods**

- Domestic Bank Transfer in HKD
- JCB Credit Card in HDK
- Visa Debit / Credit in HKD
- MasterCard Debit / Credit in HKD
- American Express in HKD
- UnionPay Card in HKD
- International Bank Transfer in USD, GBP, EUR

### **About payments from Hong Kong**

- Payers who preferred to use card payment options cited earning points and rewards as the main driver
- Mobile wallets are also popular for paying for larger ticket items

### **Payer Support & Resources**

Flywire Help Center





## Japan

Flexible, local payment methods

Localized support & resources

### **Local Payment Methods**

- Domestic Bank Transfer in JPY
- Visa Credit/Debit Card in JPY
- MasterCard Credit/Debit Card in JPY
- American Express in JPY
- JCB Credit Card in JPY
- Diners Credit Card in JPY
- Unionpay Credit Card in JPY
- International Bank Transfer in USD, GBP, & EUR

- Flywire Help Center
- Japanese Translated Payment Flyer







## Kenya

M-PESA local currency mobile payment option

Payers may utilize their e-wallet

Payment is completed within the M-PESA app

### **Local Payment Methods**

- Bank Transfer in Kenyan Shilling (KES) via Pesalink
- M-PESA E-Wallet
- Visa
- Mastercard
- International Bank Transfer in other currencies

#### **M-PESA E-Wallet**

- M-Pesa, Kenya's main payment method, is a local e-wallet system that allows payers to complete payments using their mobile phone.
- M-Pesa eliminates the need to use an app or go through a bank to send funds to Flywire. It provides more flexibility and convenience for Kenya payers to send their funds quickly and securely.







## Korea, Republic of

Flexible, local payment methods

Localized support & resources

### **Local Payment Methods**

- Domestic Bank Transfer in KRW
- Visa Credit/Debit Card in KRW
- MasterCard Credit/Debit Card in KRW
- JCB Card Card in KRW
- Diners Club Credit Card in KRW
- UnionPay Card in KRW
- International Bank Transfer in USD, GBP, & EUR



### **About payments from Korea**

- Bank Transfer (and online banking) is the most popular payment method for tuition fee payments
- Virtual account services are commonly used in Korea and available on Flywire via "Domestic Bank Transfer in KRW"

- Korean Payer Help Center
- Korean Translated Payer Guide
- Korean Translated Payment Flyer







## Malaysia

Flexible, local payment methods

Online or in-person bank transfers in MYR

Localized support & resources

### **Local Payment Methods**

- Local Bank Transfer in MYR
- Debit / Credit Cards in MYR
- International Bank Transfer

### Convenient online or in-person transfers for students

- Flywire partners with LuLu Money Malaysia to provide Malaysian students and families with a domestic bank transfer option. This allows the payer to complete their payment online through internet bank transfer, via mobile banking app, or in person either at their bank or at one of LuLu Money Malaysia's <u>branch locations</u>. Share <u>this</u> <u>brochure</u> with your students for more.
- Did you know? MYR payments are easier than ever now with Flywire's bank transfer option enabling online, appbased, or in person payments

- Malaysian Payer Brochure
- Bank Transfers for Malaysian Payers





New payment methods supported by SPEI

Card payments and installments in MXN

Localized support and resources

### **Local Payment Methods**

- Local Bank Transfer in MXN\*
- Visa Credit/Debit Card in MXN
- Mastercard Credit/Debit Card in MXN
- AMEX Credit Card in MXN
- Card Installments
- Paynet Voucher
- SPEI, Banco de México





\*Payers who select Bank Transfer in MXN can also pay by checks and cash deposits to the bank account provided.

### **SPEI Payment Method New!**

- SPEI is an instant payment platform from the Central Bank of Mexico, interconnecting all banks.
- Flywire payers will be able to process a SPEI payment from their bank apps, which translates into instant payment confirmation.
- Did you know? Flywire offers the most choice to payers from Mexico, as well as convenient installment plans options.

- Payment Sheet (<u>Spanish</u> / <u>English</u>)
- Mexico Payer Help Center





## Nepal

New local currency payment option

Complete NPR payments online or in-person

Step-by-step guidance with KYC process

### **Local Payment Methods**

- Bank Transfer in Nepalese Rupee (NPR)
- Online Bank Transfer
- Visa
- Mastercard
- International Bank Transfer in other currencies

### **Bank Transfer Required Documentation**

When making a domestic bank transfer from Nepal, additional documentation may be required, including:

- Authorization letter from Flywire
- Student's Admission Letter and/or Tuition Invoice
- No Objection Certificate (NOC)
- Copy of student's valid passport
- Payer's PAN card (For payment that is more than 5,000 USD)

- Nepal Payer Help Center
- Nepalese Payment Sheet







New payment methods supported by PagoEfectivo

Card payments and installments in PEN

Localized support and resources

### **Local Payment Methods**

- Domestic Bank Transfer in PEN
- Online Bank Transfer & Cash Deposits in PEN via PagoEfectivo
- Debit and Credit Cards in PEN
- Installments in PEN & USD



### **PagoEfectivo Payment Method**

- Pago Efectivo is a payments platform that aims to support collecting online payments by offering payers the possibility of paying with Cash and Bank Transfers (Online and Offline).
- Confirmation of payment happens within minutes

### **Payer Support & Resources**

Peru Payer Help Center





## **Poland**

Local Bank Transfer and Credit Card Option

### **Local Payment Methods**

- Debit/Credit in PLN
- Local Bank Transfer in PLN

### **Alternative Currency Methods**

- American Express in Euros (EUR)
- International Bank Transfer in Euros (EUR)
- International Bank Transfer in British Pounds (GBP)
- International Bank Transfer in US Dollars(USD)

### **Payer Support & Resources**

• Paying From Europe Help Center







### **Thailand**

Flexible, local payment methods

PromptPay local currency online payment option

Localized support and resources

### **Local Payment Methods**

- PromptPay
- Domestic Bank Transfer
- Mastercard & Visa



### **PromptPay Details**

- Payers can pay their tuition fee from their own mobile banking app
- Allows various channels specified by the money transferer's bank, such as ATMs, Internet/Mobile Banking, or bank branches, etc. (service channels may differ by each bank)
- No prerequisite for payer to register to use PromptPay, as long as originator banks can support PromptPay

### **Payer Resources**

Thailand Payer Help Center





### **Vietnam**

Flexible, local payment methods

Domestic bank transfer documentation

Localized support and resources

### **Local Payment Methods**

- Domestic Bank Transfer in VND
- Visa Debit / Credit in VND
- Mastercard Debit / Credit in VND
- JCB Credit Card in VND
- International Bank Transfer in USD, GBP, EUR



### **Bank Transfer Required Documentation**

When making a domestic bank transfer in Vietnamese Dong (VND), specific documentation is required including:

- Institution's invoice
- A copy of the student's Vietnamese passport
- A copy of the student visa or proof of immigration status
- A copy of the payer's national ID (front and back) or passport

### **Payer Resources**

- Custom Help Center for Vietnam
- Vietnamese translated How to Pay flyer
- Local Vietnamese customer support: 0869421320



